# Integrated Digital Environment (IDE)

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# Today's Agenda

- ➤ IDE Policy and Guidance
- What is the problem
- What is the solution
- > IDE tools
- Process, Trading Partner Agreements and Contracts Language
- ➤ Industry IDE Status
- ➤ Bottom Line

# **Policy and Guidance**

#### DepSecDef Memorandum - July 2, 1997

- Éliminate stovepipe information systems
- Set corporate goal of digital operations being the method of choice;
- Overwhelming majority of acquisition and logistics operations to be based on digital methodologies and products by end of 2002;
- Made PMs responsible for data management systems and appropriate digital environment.

#### USD (A&T) Memorandum - July 15, 1997

- Integrated Program Management Initiative (IPMI) Executive Steering Group (ESG).
  - ✓ Develop additional guidance.
  - ✓ Coordinate cross Component activities.
- Focuses IDE initial implementation toward ACAT I programs.

#### USD (AT&L) Feedback to ESG - October 1999

- Policy is to design Program Office IDEs with a Program Manager Focus
- Industry partners are encouraged to implement IDE solutions that best meet their preferred business models
- No specific IDE solution is directed

#### USD (AT&L) memo to SAEs for IDE Pilot Nominations- March 2001

- Announces intent to launch IDE pilots as proofs of concepts
- Requests SAEs support in identifying and recommending pilots

## 5000.2R IDE Language

### (2.6.3 Program management/IDE)

- DoD policy requires the maximum use of digital operations throughout acquisition and the entire system life cycle..
  - In particular, using interoperability standards for data exchange is critical to other programs.
  - Solicitations shall require specific proposals for an IDE solution to support acquisition and operational support activities. . new contracts shall require the contractor to provide on-line access to programmatic and technical data. Contracts shall specify the required functionality and data standards. The data formats of independent standards-setting organizations shall take precedence over all other formats. The issue of data formats and transaction sets shall be independent of the method of access or delivery.
  - Industry partners have been strongly encouraged to develop and implement IDE solutions that
    best meet their preferred business models. Consequently, program office IDE
    shall take maximum advantage of and have minimum impact on
    industry solutions.
- At milestone and other appropriate decision points and program reviews, the PM shall address the status and effectiveness of the IDE.

# Integrated Digital Environment "Problem"

- Weapon Systems (acquisition and logistic)
  - All need similar information, services
    - ✓ Cost, schedule, performance, data control, product data etc.

### BUT

- Usually we tell contractors not only what we want but how we want it
- Resulting Problem
  - Information stovepipes built
    - ✓ Unique to the program
      - Direct charge
    - ✓ Expensive
      - Contractors can't share information systems across programs
      - Usually have multiple instances (copies) of data
    - Limited sharing of information across programs

# Today's Environment

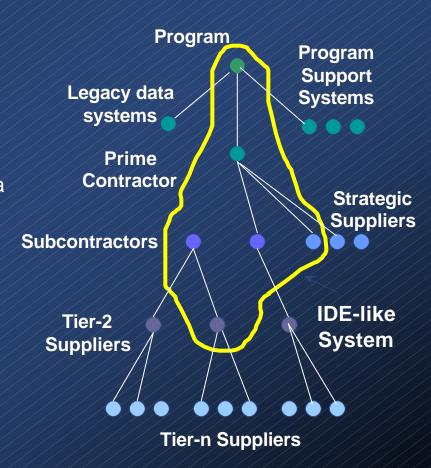
#### **Current Approach**

- Solution typically a Web-based Information Environment...often delivered as an Extranet
- Funded by a specific Program or functional Supply Chain Management initiative
- Varying sets of tools and capabilities
- Largely reliant upon human intervention to provide process and data interoperability
- Cumbersome paper-based legacy logistics data

#### **Resultant Situation**

- Many Point-to-Point "IDE-like Systems" built for individual Programs or Initiatives - Chaos
- Excessive cost resulting from duplication of effort to build and maintain - Impacts limited budget
- Incompatibility between "IDE-like Systems" and incumbent program support systems - Inhibits common solutions
- Inefficient logistics and lifecycle management

# Typical Program-Unique Approach (Multiplied by "n" programs)



# Integrated Digital Environment "Solution"

### Follow industry

- Receive our information as a "service" we purchase from the contractor.
  - ✓ Contractor is <u>custodian</u> of data
    - Provides service
  - ✓ DoD is <u>owner</u> of data
    - Utilize the data through the service provided by the contractor

### Specify "what" not "how"

- Focus on identifying information needs (data type, format, access)
- Contractor provides most efficient, replicable mode (may already be deployed)
- Contractor cost maybe "indirect", allocated across many programs

### Leverage benefits across programs

- Shared access to data across programs
- Shared access for acquisition and logistics
- Reduce cost through "single instance" of data

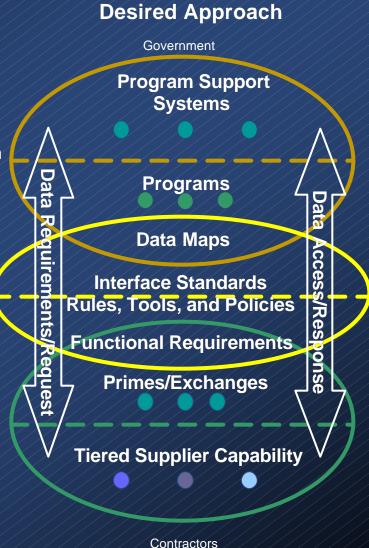
### **Future Environment**

#### **Key Deliverables**

- Tools to assist PM (Gov and Contractor)
- Develop <u>Trading Partner Agreement (TPA)</u> standard in partnership with Industry for Department-wide use
- Prepare <u>common contract language</u> for use in acquisition and logistics programs (e.g. Sections C, L & M)
- Agree on <u>universal standards</u> to provide consistency
- Champion <u>Pilot programs</u> to validate approach
  - Pilots that include interoperability among processes (e.g. RFQ, RFP, EVMS)
- Develop Metrics to measure progress

#### **Benefits**

- Improved readiness
- Realize Industry experience of 20%-30% increased productivity
- Single instance of data regardless of location
- Reduce Life Cycle costs
- Optimise DoD Acquisition/Logistics infrastructure -opportunity to reinvest/recapitalize
- Additional product (planes, ships, tanks) for equivalent period cost



### IDE - Tools a PM could use

- IDE Initiative Organization
  - OUSD (AT&L)
  - IDE Lead
  - IDE Working Group
    - ✓ Army, Air Force, Navy, DCMA, DSMC, OSD
- DoD IDE web site (http://ide.dsmc.dsm.mil) updated
  - Single source for IDE Policy and Guidance
  - Operational Architecture and Metric Analysis Tool (OAMAT) has collected over 90 Army and Navy ACAT I and II Program Office IDE related data.
    - ✓ Metrics data
  - Program Manager's handbook
    - ✓ Sections
      - Roles and responsibilities
      - Function and processes
      - IDE architecture
      - Contractor performance specification
      - Managing program data
      - Change management
      - Implementing and integrating an IDE
      - Building the bridge between Acquisition and logistics
      - Applications, methodologies and standards

### Process, Trading Partner Agreement and Contract Language

### Three key elements

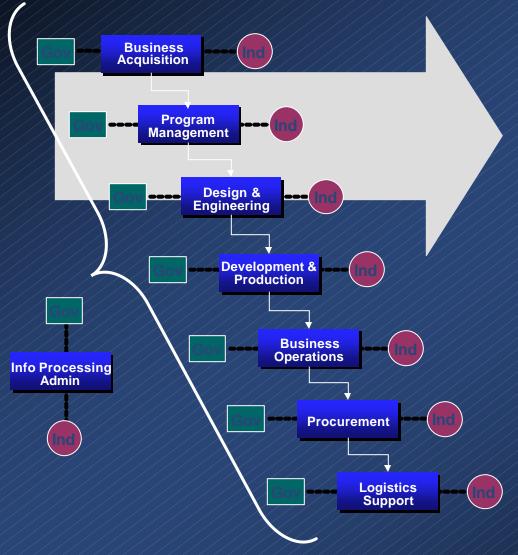
- Process work
  - ✓ Processes establish mutual terms and approaches
- Trading partner agreement
  - ✓ TPA defines what functionality and data transfer formats
- Contract Language
  - Contract language establishes high level requirements, funding approach

### Purpose

- To facilitate expansion of IDEs in acquisition programs
- Provides a uniform, universal set of business rules that will allow for standardization of e-business processes between DoD and industry
- Allow industry to propose the most efficient and cost effective IDE solution that meets the government's needs
- Provides a complementary approach:

# **Government/Industry Activity Integration**

#### **Business Life Cycle**



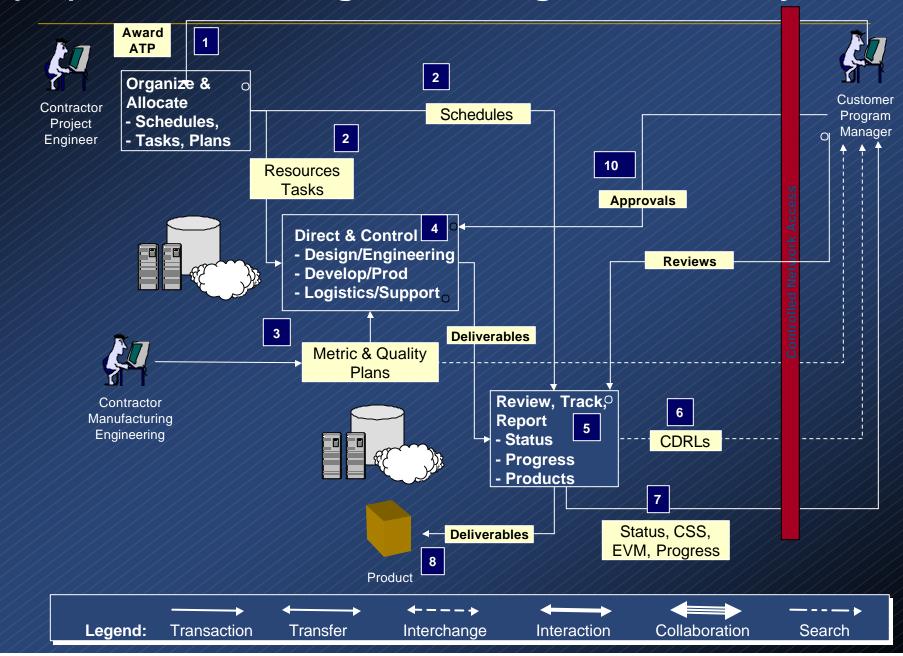
# Government/Industry Activity Integration



- Interaction between Government and Industry analogous to bridging islands of automation
- Describe key interaction points between Government and Industry using scenarios
  - Business Activities
  - Players
  - Business Objects
  - Interfaces
  - Data standards
- Use scenarios to expose IDE modes of operation

Process Interaction Spans All Business Life Cycle Stages

## (2A) Scenario: Program Management Life Cycle



### **TPA** outline

#### > PURPOSE

- The Company and its Trading Partners will facilitate business processes by electronically transmitting/accessing data to the maximum extent practical.
- > DEFINITIONS
- > SYSTEM OPERATIONS
- > DATA TRANSACTIONS
- > MEANS OF TRANSMISSION
- > SIGNATURES
- GARBLED TRANSMISSIONS
- > TRANSACTION SECURITY
- > RETENTION
- > RECEIPT AND ACCEPTANCE
- > TERMS AND CONDITIONS PRECEDENCE
- > ENFORCEABILITY AND ADMISSIBILITY

# **Industry IDE Status**

- Industry Associations pursuing common processes
  - Intent is to reduce the number of "IDE-like" systems and processes
- Trading partner Agreement
  - Format drafted
  - Need to "flesh out" the content
  - Demonstrate in a pilot
- Contract Language stalled
  - All Industry players not yet convinced there is a common contract language approach
  - Industry association approach for gaining contract language consensus will take time
- Several companies are pursuing the use of templates to assist in enabling IDE functionality between industry and government partners

### **IDE-Pilots**

#### OSD AT&L direction

- Series of proof of concept IDE pilots across the services
- Notification went out through each service
  - ✓ USN through the Navy IDE working Group
- Due date was 1 May 01
- Received 20 proposals
  - ✓ alpha contracting
  - ✓ Earned Value management
  - Drawing Collaboration
  - ✓ Wide variety
- Selection scheduled for next week
  - ✓ Criteria
    - IDE applicability
       Pilot Scope
       Pilot Schedule
       Extensibility across programs/Services
       Program commitment to conducting baseline measurements, performance improvement measurement, and knowledge transfer

### **Bottom Line**

#### Summary

- IDE = Elimination of information stovepipes
  - ✓ Eliminate unique solutions in favor of "cross-jurisdictional" approaches.
- Emphasize IDE within DoD
  - ✓ DoD is serious about IDE
  - ✓ DoDD 5000.2R mandates IDE
- Industry supports/desires to accelerate adoption of IDE
  - ✓ Industry recognizes the value of IDE and is engaged
  - Rather build more product than IT systems
- What can you do to help?
  - Push IDE in within your respective organizations and customer base
  - Stress common solutions that transcend organizational boundaries
  - Support the generation of templates and standards
    - √ http://ide.dsmc.dsm.mil